# Hard Disk Drive (HDD) Duplicator

# User's Manual

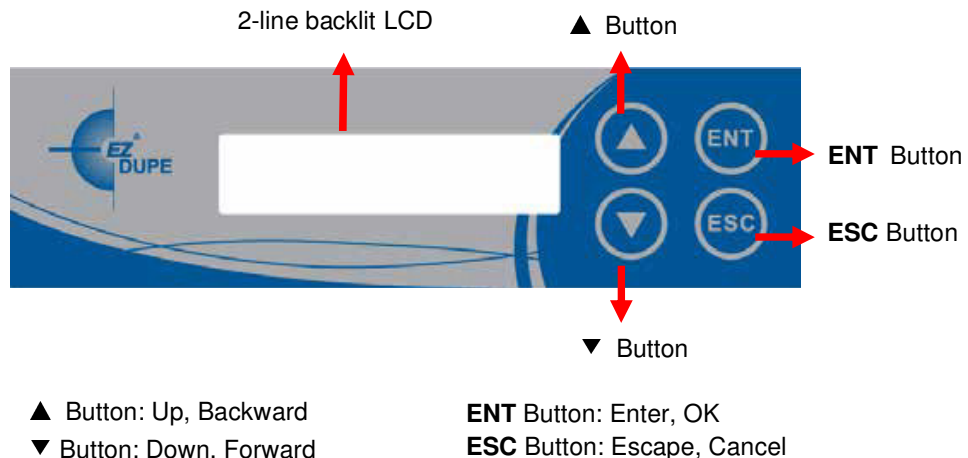(Standard Version)

# Table of Contents

# I. Introduction

This duplicator system is designed and developed based on the FPGA from the world famous semiconductor company XILINX. Every processing channel is parallel to each other with its own control unit, therefore the duplicator will not sacrifice speed for the increasing number of targets loaded - always remain the same and fast copy speed. The duplicator supports fast copy with multiple file formats created by three major operating systems (Windows/Linux/MAC), and makes mirror copies of data efficiently. GPT and MBR partition formats, and 4K advanced format hard disk drive (HDD) are all supported. Furthermore, this duplicator has been fully tested with quality assurance before leaving our manufacturing facility.

## 1. Features

a. Each processing channel has its own control unit and operates independently with dedicated bandwidth of up to 150 MB/s.
b. Standalone operation. No PC or software is required, minimizing possible computer virus infection.
c. Instant power on and off, no warm-up or cool-down required.
d. Easy-to-use One-Touch copy operation.
e. Compare function available for verification of copy accuracy
f. Menu options are user-friendly and easily accessed through the 4-button control panel. Use ▲or ▼ button to scroll through the options and view the operation status of each channel on the 2-line backlit LCD display.
g. Powerful 32-bit CRC checksum to assure data integrity.
h. Heavy-duty hardware construction for commercial production or personal use.
i. 115V and 230V switching power supply maximizes portability for operation anywhere.
j. Designed to save users time and effort in creating multiple copies quickly and reliably.
k. Unique source data analysis to copy data area only to achieve highest efficiency
l. Supports multiple file formats: Windows: FAT 16/32、exFAT、NTFS, Linux: Ext 2/3/4, Mac: HFS/HFS+

## 2. Control Panel Overview

2-line backlit LCD          ▲ Button

ENT Button

ESC Button

▼ Button

▲ Button: Up, Backward          ENT Button: Enter, OK
▼ Button: Down, Forward          ESC Button: Escape, Cancel

## 3. Specifications

| | | |
|---|---|---|
| **Operation** | Standalone (No PC or software is required) | |
| **Supported HDD** | 3.5" SATA HDD, 2.5" SATA HDD and SSD with optional adapter ( SATA I, II, III) | |
| **Display** | 2-line Backlit Monochrome LCD | |
| **Power Supply** | 115V or 230V | |
| **Control Button** | 4 push-button control panel (ENT, ESC, UP, DOWN ) | |
| **Humidity** | Working | 20% ~ 80% |
| | Storage | 5% ~ 95% |
| **Temperature** | Working | $32^oF \sim 167^oF$ |
| | Storage | $-4^oF \sim 185^oF$ |

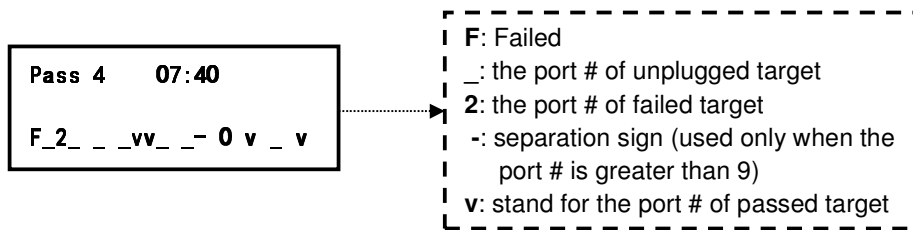*Product specs may change without notice

## II. Warning

1. The duplicator tasks mentioned in this user's manual are as following: Copy, Compare, Copy + Compare, Capacity Check, and the functions under Utility sub menu, such as Format FAT32, Format exFAT, Quick Erase, Full Erase and DOD Erase.
2. The LCD display will show the status of each task during the process, and show the total number of targets by the end of task if all targets have passed the process. If any target failed the process of task, the LCD will display the status of each target by the end of task.  If all targets failed the process of task, it will only display the error message.
3. Press and hold **ESC** button during the execution process of a task will stop and exit the execution of the task.
4. DO NOT unplug HDD from the duplicator during the execution process of a task.  It may cause damage to the duplicator system and HDD.
5. It is strongly recommended that the capacities of the source and target HDD are equal or similar.

## III. Operation Overview

1. Insert source HDD into the source port and target HDD(s) into the target port(s) properly. The LCD display will show Source Not Ready when source HDD is not plugged in yet, and then show the number of target HDD(s)
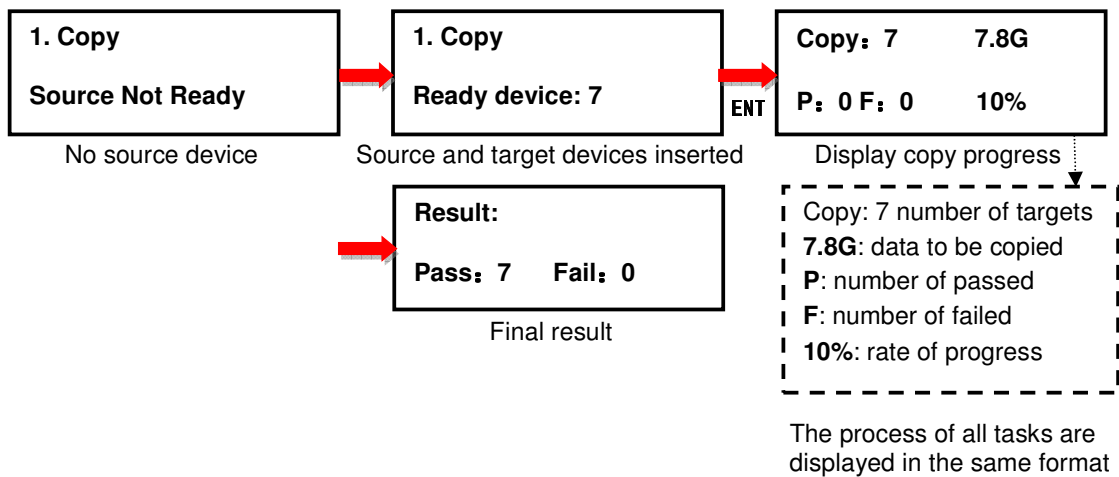
inserted after source HDD is plugged in.

2. The number of Ready device is increased on the LCD display if the target HDD is plugged in properly.

3. Select the task from menu, and press **ENT** button to execute it.

4. During the execution process, the status of each target HDD can be checked by using the ▲ and ▼ buttons.

5. After the task is done, LCD display will show the number of successful and failed target(s), and execution time. Go to section **6.8 Show Result Time** to set up the display of time.

6. If anyone target failed the process of task, LCD display will show the following information (will only show error message when all targets failed).

| Pass 4    07:40 |
| :-- |
| F_2_ _ _vv_ _- 0 v _ v |

**F**: Failed
_: the port # of unplugged target
**2**: the port # of failed target
-: separation sign (used only when the port # is greater than 9)
**v**: stand for the port # of passed target

# IV. Menu Overview

## 1. Copy:

To copy from source HDD to target HDD(s), please go to **6.1 Copy Area** to select the setting first before this step.

| 1. Copy |
| :-- |
| Source Not Ready |

No source device

| 1. Copy |
| :-- |
| Ready device: 7 |

Source and target devices inserted

**ENT**

| Copy：7        7.8G |
| :-- |
| P：0 F：0      10% |

Display copy progress

| Result: |
| :-- |
| Pass：7    Fail：0 |

Final result

Copy: 7 number of targets
**7.8G**: data to be copied
**P**: number of passed
**F**: number of failed
**10%**: rate of progress

The process of all tasks are displayed in the same format

## 2. Compare:

This command allows to compare the copied target HDD devices against the source for accuracy.

| 2. Compare |
| :-- |
| Ready device: 7 |

Source and target devices inserted

**ENT**

| COMP：7        7.8G |
| :-- |
| P：0 F：0      80% |

Display compare progress

| Result: |
| :-- |
| Pass：6    Fail：1 |

Final result
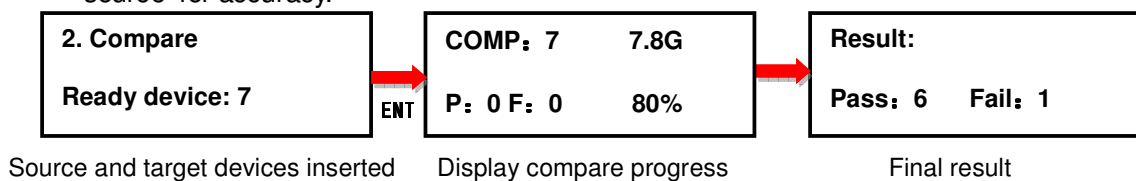
## 3. Copy + Compare

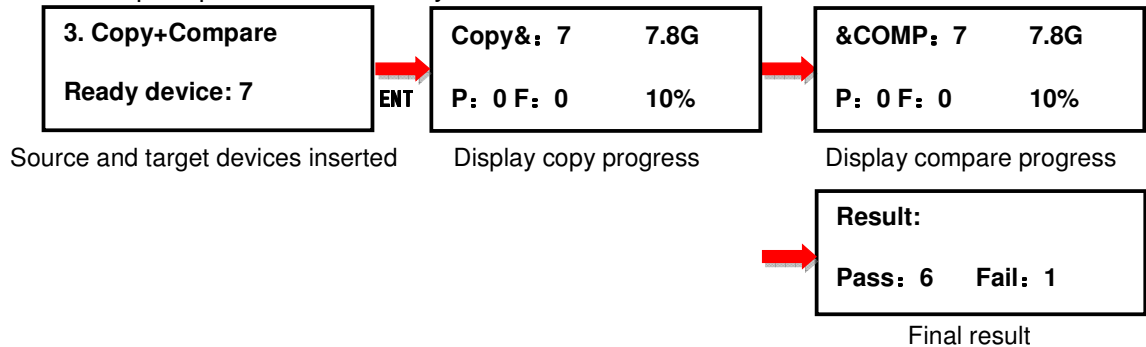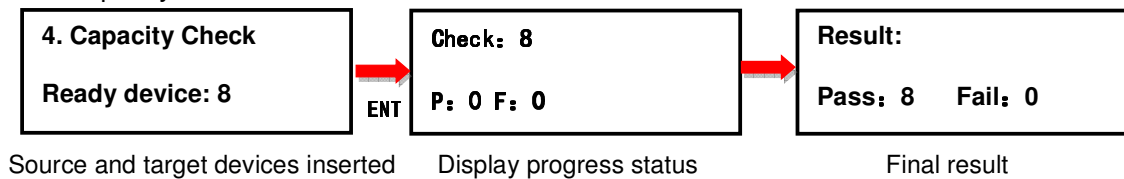This command allows duplicator to start Copy process first, then follow with Compare process immediately.
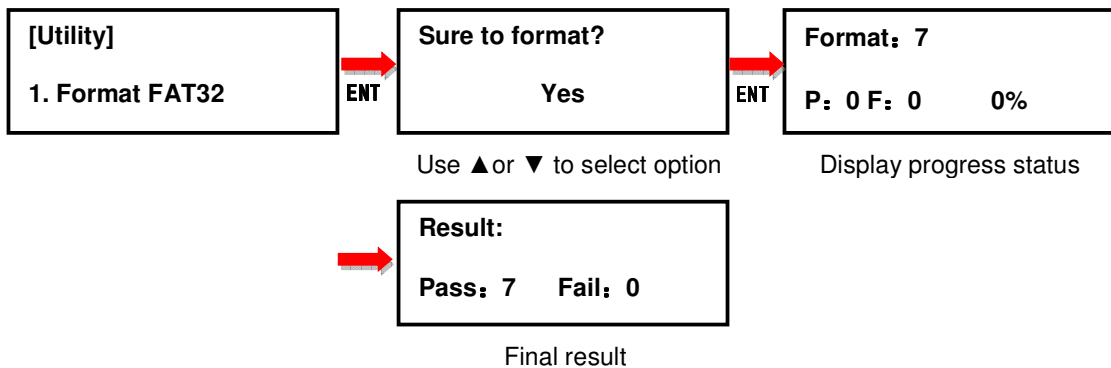
| 3. Copy+Compare<br><br>Ready device: 7 | ENT | Copy&：7　　　7.8G<br><br>P：0 F：0　　　10% | | &COMP：7　　　7.8G<br><br>P：0 F：0　　　10% |
|---|---|---|---|---|
| Source and target devices inserted | | Display copy progress | | Display compare progress |

| Result:<br><br>Pass：6　　Fail：1 |
|---|
| Final result |

## 4. Capacity Check

This command allows to verify the HDD device capacity. It can detect the actual capacity of devices within 3 seconds.

| 4. Capacity Check<br><br>Ready device: 8 | ENT | Check：8<br><br>P：0 F：0 | | Result:<br><br>Pass：8　　Fail：0 |
|---|---|---|---|---|
| Source and target devices inserted | | Display progress status | | Final result |

## 5. Utility

### 5.1　Format FAT32

This option allows to format the target device to FAT32 file format. It will not format the source device, avoiding accidently erasing the original data content. User will be asked if it is sure to format the target devices before the Format process starts.

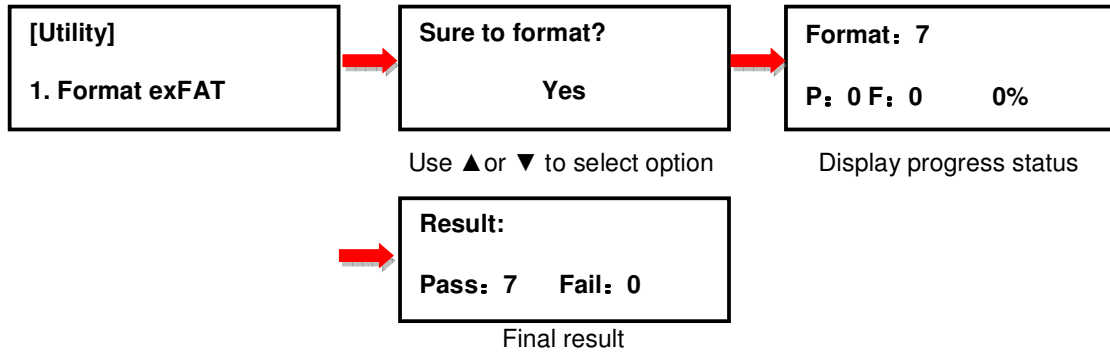| [Utility]<br><br>1. Format FAT32 | ENT | Sure to format?<br><br>　　　Yes | ENT | Format：7<br><br>P：0 F：0　　　0% |
|---|---|---|---|---|
| | | Use ▲or ▼ to select option | | Display progress status |

| Result:<br><br>Pass：7　　Fail：0 |
|---|
| Final result |

### 5.2　Format exFAT

This option allows to format the target device to exFAT file format. It will not format the source device, avoiding accidently erasing the original data content. User will be asked if it is sure to format the target devices before the Format process starts.
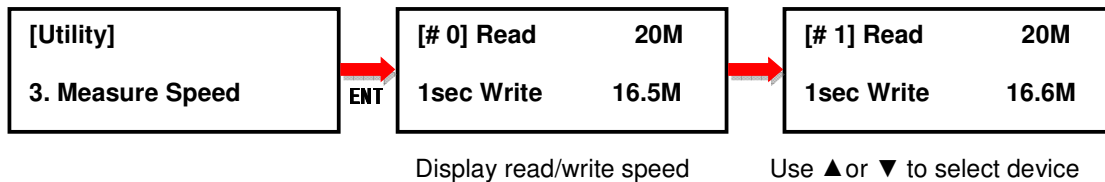
| [Utility]<br><br>1. Format exFAT | → | Sure to format?<br><br>Yes | → | Format：7<br><br>P：0 F：0　　0% |
|---|---|---|---|---|

Use ▲or ▼ to select option　　　Display progress status

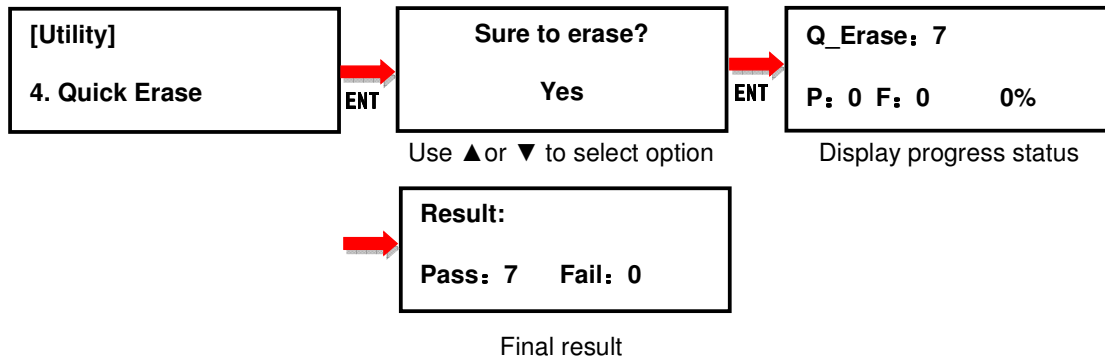| → | Result:<br><br>Pass：7　Fail：0 |
|---|---|

Final result

## 5.3 Measure Speed

This option allows to measure the actual Read and Write speed of the target device. This option will NOT alter or erase existing data on the target device.
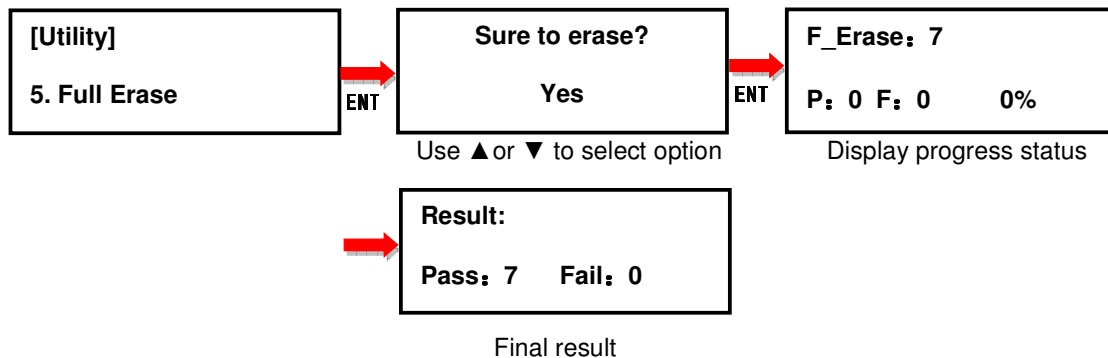
| [Utility]<br><br>3. Measure Speed | ENT → | [# 0] Read　　　　20M<br><br>1sec Write　　　16.5M | → | [# 1] Read　　　　20M<br><br>1sec Write　　　16.6M |
|---|---|---|---|---|

Display read/write speed　　　Use ▲or ▼ to select device

## 5.4　Quick Erase

This option erases the table of content of file system of the target device, so it is fast to do Quick Erase. There is chance that some files can be retrieved by software.

| [Utility]<br><br>4. Quick Erase | ENT → | Sure to erase?<br><br>Yes | ENT → | Q_Erase：7<br><br>P：0 F：0　　0% |
|---|---|---|---|---|

Use ▲or ▼ to select option　　　Display progress status

| → | Result:<br><br>Pass：7　Fail：0 |
|---|---|

Final result

## 5.5　Full Erase

This option completely erases the content of target device. It takes longer time to erase and the content will not be retrieved by software.
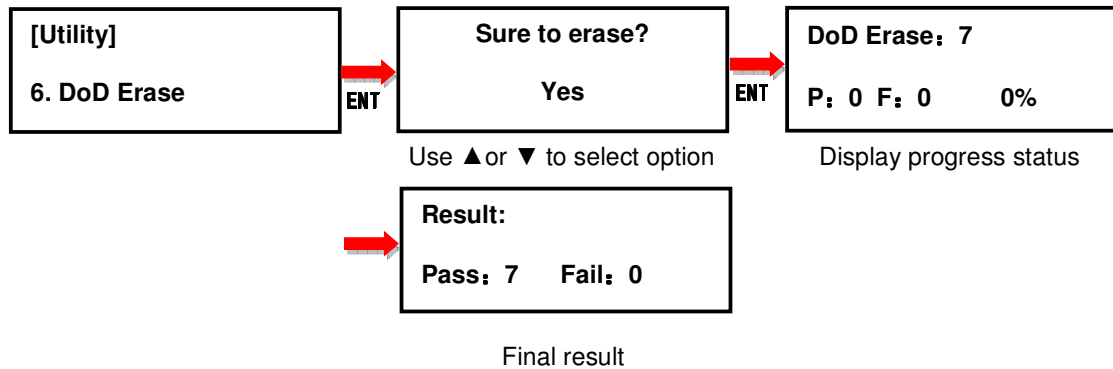
| [Utility]<br><br>5. Full Erase | ENT → | Sure to erase?<br><br>Yes | ENT → | F_Erase：7<br><br>P：0 F：0　　0% |
|---|---|---|---|---|

Use ▲or ▼ to select option　　　Display progress status

| → | Result:<br><br>Pass：7　Fail：0 |
|---|---|

Final result

## 5.6　DoD Erase

This is to comply with the U.S.A. Department of Defense (DoD 5220) standard to fully erase the HDD by rewriting bit by bit three times to guarantee the data to
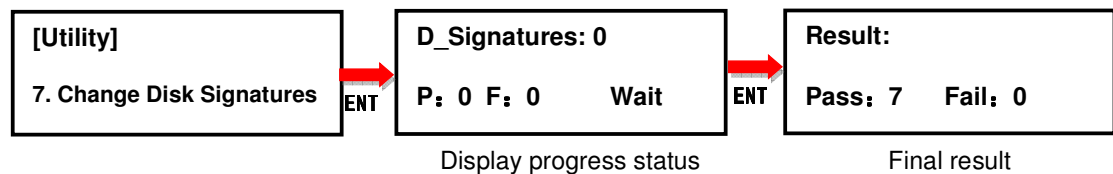
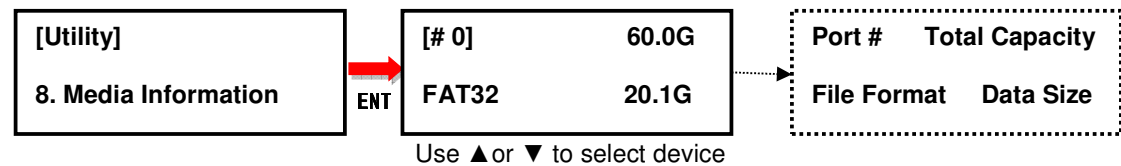be permanently deleted. It takes the longest time to erase, and the content will not be retrieved by software.

| [Utility]<br><br>6. DoD Erase | **ENT** → | **Sure to erase?**<br><br>**Yes** | **ENT** → | DoD Erase：7<br><br>P：0 F：0    0% |
|---|---|---|---|---|
| | | Use ▲or ▼ to select option | | Display progress status |

→ **Result:**

**Pass：7    Fail：0**

Final result

## 5.7  Change Disk Signatures

Duplicator generates the same disk signatures after copy which may cause computer unable to read the disk correctly when two disks with identical disk signatures are presented, or shut down the computer. This function allows to change disk signature. Attention: it will cause error (data mismatch) if compare the disks after execution of this function.
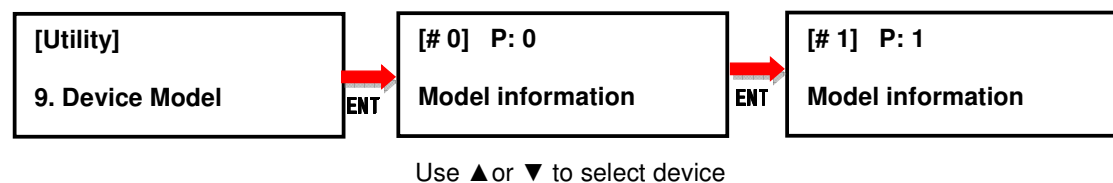
| [Utility]<br><br>7. Change Disk Signatures | **ENT** → | **D_Signatures: 0**<br><br>P：0 F：0        Wait | **ENT** → | **Result:**<br><br>Pass：7    Fail：0 |
|---|---|---|---|---|
| | | Display progress status | | Final result |

## 5.8  Media Information

This option displays the information of selected HDD device, such as total capacity, file format and the size of data content.
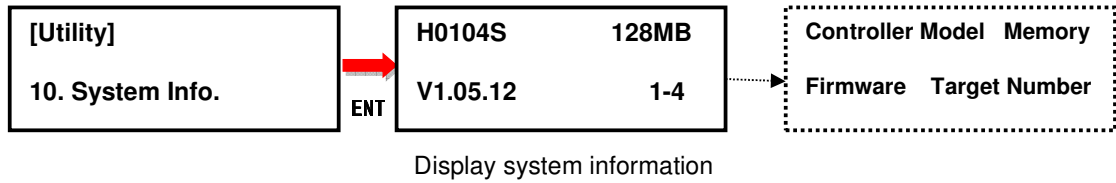
| [Utility]<br><br>8. Media Information | **ENT** → | [# 0]              60.0G<br><br>FAT32            20.1G | ┈▶ | Port #     Total Capacity<br><br>File Format    Data Size |
|---|---|---|---|---|
| | | Use ▲or ▼ to select device | | |

## 5.9  Device Model

This option displays the model information of selected HDD device, such as device model, serial information and firmware version

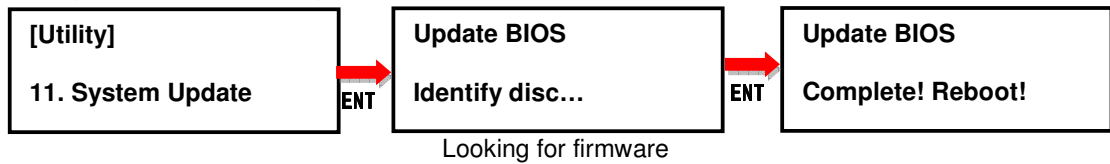| [Utility]<br><br>9. Device Model | **ENT** → | [# 0]  P: 0<br><br>Model information | **ENT** → | [# 1]  P: 1<br><br>Model information |
|---|---|---|---|---|
| | | Use ▲or ▼ to select device | | |

## 5.10  System Information

This option displays general information of the duplicator, including controller model, system memory size, firmware version and number of targets.

| [Utility] | H0104S | 128MB | | Controller Model | Memory |
| | | | | | |
| 10. System Info. | V1.05.12 | 1-4 | | Firmware | Target Number |

Display system information

### 5.11 System Update

This option allows user to update the firmware of duplicator when necessary. Please obtain the proper firmware file from manufacturer, and save the unzipped file under home folder on the flash device (DO NOT save the file under sub folder). Insert the flash device containing the firmware into the source port of duplicator and press ENT. It will update the system, reboot the duplicator after update, active and operate under the new firmware.

| [Utility] | | Update BIOS | | Update BIOS |
| | ENT | | ENT | |
| 11. System Update | | Identify disc… | | Complete! Reboot! |

Looking for firmware

## 6. Setup

### 6.1 Copy Area

This option allows to select the area on the source device to copy onto the target devices. You may select either "System And Files" to skip all the unoccupied area on the source device or "Whole Media". By default, the copy area is set up as System And Files.

#### 6.1.1 System And Files

The duplicator first analyzes the file format of source HDD device. You may copy only the system and files area to save overall copy time if the file format is FAT16, FAT32, exFAT, NTFS (Windows), EXT2, EXT3, EXT4 (Linux), and HFS/HFS+ (Mac). Otherwise, the duplicator will copy the entire source device content to the target devices including unoccupied space. For instance, the source HDD has 2TB capacity but with only 50MB of data in FAT32 file format. The duplicator will copy only the 50MB of data area to the target HDD(s), hence shortening overall copy time.

#### 6.1.2 Whole Media

When selected, the duplicator copies the entire content on the source HDD device, including both the data and empty spaces. This option is used when you have a source device with unknown file format. For instance a source HDD has 2TB capacity and 50MB of data with unknown file format, the duplicator will copy the whole 2TB of content to target HDD(s).

## 6.2 Smaller Target

If the capacity of the target HDD is smaller than the source HDD, the duplicator will partly copy or cannot copy. Cannot Copy is the default setting.

```
[Setup]              ENT     [Smaller Target]

3. Smaller Target    →          Cannot Copy
```
Use ▲ or ▼ to select
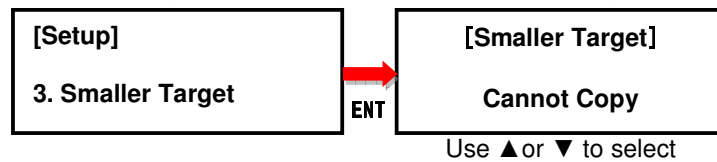
## 6.3 Unknown Format

This option allows you to Copy or Skip unknown format. If option Skip is selected here, the unknown format from source will not be copied during copy process. Copy unknown format is the default setting.
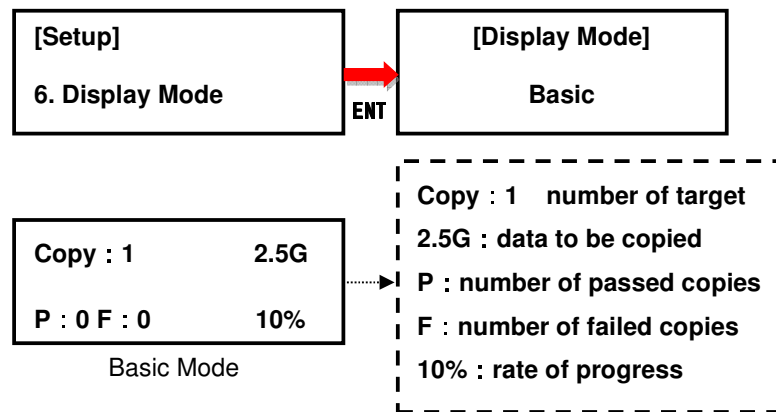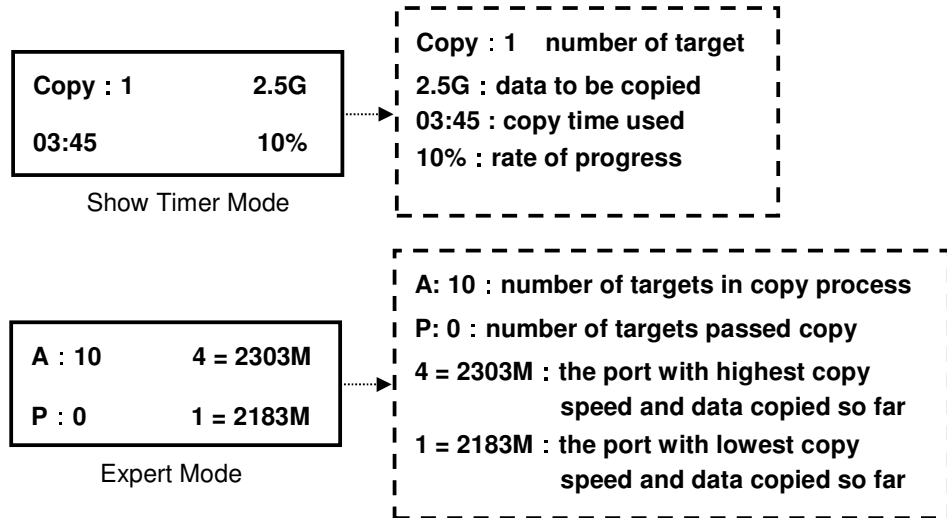
```
[Setup]              ENT     [Unknown Format]

4. Unknown Format    →           Copy
```
Use ▲ or ▼ to select
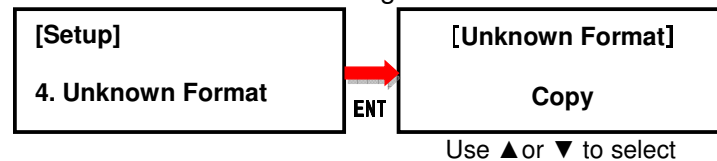
## 6.4 Check Before Copy

This option allows to check device real capacity before copying. By default this option is disabled.

```
[Setup]              ENT     [Check Before Copy]

5. Check Before Copy →           Disable
```
Use ▲ or ▼ to select
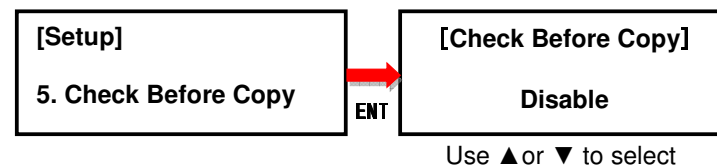
## 6.5 Display Mode

There are three display modes: Basic, Show Timer, and Expert. Basic Mode shows the copy progress in general; Show Timer Mode displays the time used for the task; Expert Mode shows the devices with highest copy speed and lowest copy speed and their copy progress respectively. By default it is Basic Mode.

```
[Setup]              ENT     [Display Mode]

6. Display Mode      →           Basic
```

```
Copy : 1        2.5G          Copy : 1    number of target

P : 0 F : 0     10%           2.5G : data to be copied
        Basic Mode            P : number of passed copies
                              F : number of failed copies
                              10% : rate of progress
```

| | |
|---|---|
| Copy : 1        2.5G<br><br>03:45        10%<br><br>Show Timer Mode | Copy : 1    number of target<br>2.5G : data to be copied<br>03:45 : copy time used<br>10% : rate of progress |
| A : 10        4 = 2303M<br><br>P : 0        1 = 2183M<br><br>Expert Mode | A: 10 : number of targets in copy process<br>P: 0 : number of targets passed copy<br>4 = 2303M : the port with highest copy<br>                speed and data copied so far<br>1 = 2183M : the port with lowest copy<br>                speed and data copied so far |

## 6.6 Start-up Menu

Choose one of the following as the default start-up function: Copy, Compare, Copy+Compare, Capacity Check, Utility and Setup. The default start-up function is Copy.

| [Setup]<br><br>7. Start-up Menu | ENT → | 〔Start-up Menu〕<br><br>Copy |
|---|---|---|

Use ▲ or ▼ to select
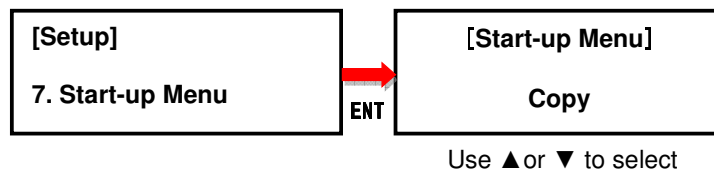
## 6.7 Button Beep

This option allows to set up button sound from the following options: Button & Warning, OFF, Warning only. The default setting is Button & Warning.
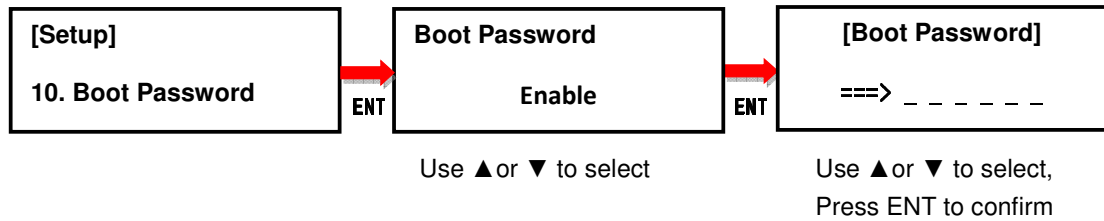
| [Setup]<br><br>8. Button Beep | ENT → | [Button Beep]<br><br>Button & Warning |
|---|---|---|

Use ▲ or ▼ to select
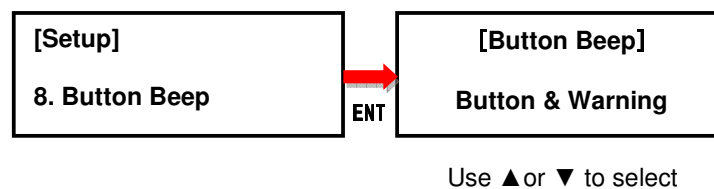
## 6.8 Show Result Time

This option allows to enable or disable the display of copy time after finishing the copy process. The default setting is disable.
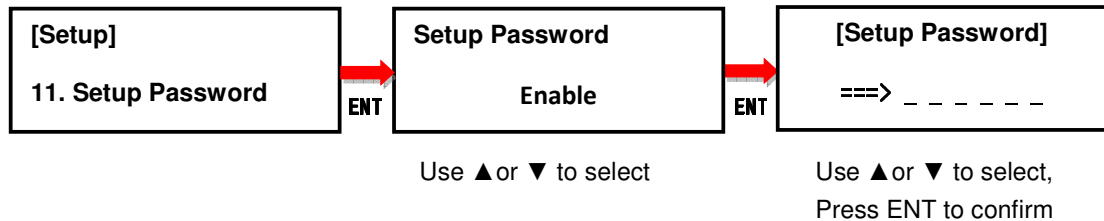
| [Setup]<br><br>9. Show Result Time | ENT → | [Show Result Time]<br><br>Disable |
|---|---|---|

Use ▲ or ▼ to select
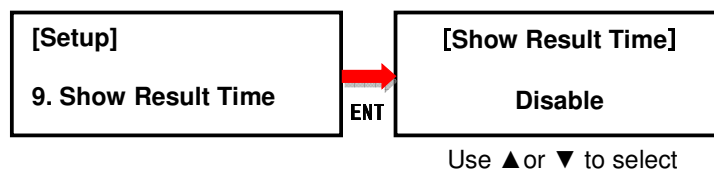
## 6.9 Boot Password

This option allows to set up password for system boot up to prevent from the unauthorized use of the duplicator. The password must be 6 characters.

| [Setup] | | Boot Password | | [Boot Password] |
|---|---|---|---|---|
| 10. Boot Password | ENT | Enable | ENT | ===>  _ _ _ _ _ _ |

Use ▲ or ▼ to select

Use ▲ or ▼ to select,
Press ENT to confirm

## 6.10 Setup Password

This option allows to set up password for Setup function to prevent from the change of system settings on the duplicator. The password must be 6 characters.
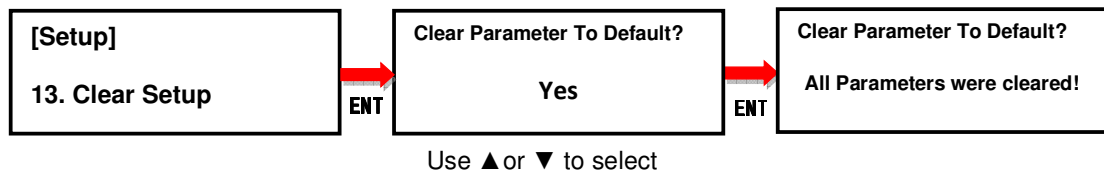
| [Setup] | | Setup Password | | [Setup Password] |
|---|---|---|---|---|
| 11. Setup Password | ENT | Enable | ENT | ===>  _ _ _ _ _ _ |

Use ▲ or ▼ to select

Use ▲ or ▼ to select,
Press ENT to confirm

## 6.11 Language

This option allows to choose the language for display: English, Spanish, Portuguese, and Japanese. English is the default language.
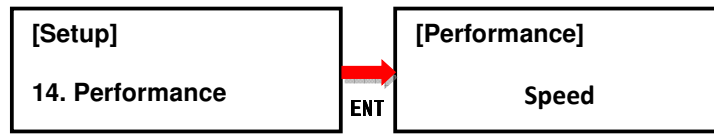
| [Setup] | | [Language] |
|---|---|---|
| 12. Language | ENT | English |

Use ▲ or ▼ to select
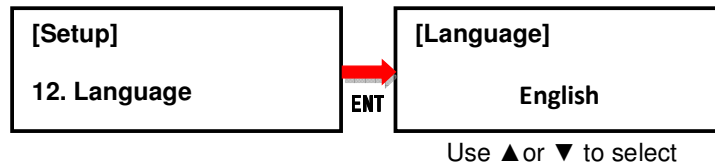
## 6.12 Clear Setup

This option resets the duplicator back to factory default settings.

| [Setup] | | Clear Parameter To Default? | | Clear Parameter To Default? |
|---|---|---|---|---|
| 13. Clear Setup | ENT | Yes | ENT | All Parameters were cleared! |

Use ▲ or ▼ to select

## 6.13 Performance

This option allows to set up the performance for Copy function based on the following modes: Speed, Balance, and Compatibility. Speed mode is to execute the Copy function at the fastest speed, but may have compatibility issue with certain brands flash media. Balance mode is to execute the Copy function at stable speed, and have less compatibility issue with certain brands flash media. Compatibility mode is to execute the Copy function at the most stable speed, and almost have no compatible issue with flash media. The default mode is Speed.

| [Setup]          |     | [Performance]  |
|------------------|-----|----------------|
| 14. Performance  | ENT | Speed          |

Use ▲ or ▼ to select